

PDP-CFA Unit  
Bharat Sanchar Bhawan,  
Harishchandra Mathur Lane,  
Janpath, New Delhi-110 001  
Tel. 23322692




भारत संचार निगम लिमिटेड  
(भारत सरकार का उपक्रम)  
BHARAT SANCHAR NIGAM LIMITED  
(A Govt. of India Enterprise)

No.8-29/PDP-CFA/2013-14/02

Dated: 21.07.2014

**Sub:-Clarification-II regarding replacement of CLIP instrument free of cost.**

1. Reference is invited to letter no.3-4/2013-R&C {CFA} & R&C-CFA No.69/13-14 dated 06.12.2013 carrying approval for change of CLIP instrument to CICs free of cost & further clarification dated 31.01.2014(Copy enclosed)
2. In this regard it is further clarified that CLIP instrument may be changed free of cost once in three years to any customer (including residential customers) who has paid their last six month bills for landline including Broadband connection with total amount of Rs.5000 or above.
3. This has approval of competent authority.

  
(S.Singh) 21/7/14

AGM (PDP-CFA)

To

**CGMT, Rajasthan Telecom circle, Jaipur**

Copy to:

1. DIR CFA
2. CGM,ITPC Pune for necessary action
3. All CGMs of Telecom Circles /Metro Telecom district

Product & Pricing Section- CFA  
212, Bharat Sanchar Bhawan,  
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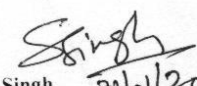
No:-8-29/PDP-CFA/2013-14/1

Dated: 31.01.2014

**Sub:-Clarification regarding replacement of CLIP instrument free of cost to CIC customers.**

Reference is invited to letter no.3-4/2013-R&C {CFA} & Circular R&C-CFA No.69/13-14,  
dated 06.12.2013 carrying approval for change of CLIP instrument to CICs free of cost.

In this regard it is clarified that CLIP instrument may be changed free of cost to CICs who has  
paid last six month bill for landline connection with total amount of Rs.5000/- or above. **This includes  
the bill amount of Broadband/combo connection also.**

  
S. Singh  
AGM (PDP-CFA)

31/01/2014

To  
All CGMs Telecom Circle/Metro District /ITPC, Pune BSNL

Copy to:-

1. Directors(CFA) on BSNL Board
2. PGM(NWP-BB/PDP-CFA),Sr.GM(NWO-CFA),Sr.GM(NWP-CFA),GM(Fin-CFA)
3. AD(OL)

